



Steps to help you choose the right hospice for you:

1. What services does your hospice provide?
2. Do you provide complementary services (i.e. music therapy, massage therapy)? If so, what kind?
3. If your hospice program is chosen, how soon can services start?
4. Will your program cover the cost of my medications (provide a list)?
5. How does your hospice manage pain?
6. Does your hospice provide all levels of care?
7. Is your hospice accredited? If so, by whom?
8. How many times per week will a nurse and other hospice staff visit?
9. Are home health aides readily available from your hospice?
10. How many hours of home health aide support can be expected each week?
11. What does the hospice admission process include?
12. Who handles the paperwork for the insurance billing?
13. How will my family be involved in my care?
14. What facilities does your hospice use for inpatient and respite care?
15. Will volunteers be assigned?
16. How many hours of support from volunteers can be expected each week?

17. If my family, or I, are unhappy with any aspect of your program what is your procedure for addressing dissatisfaction?
18. Who will be my hospice physician and will he/she work with my physician to provide care?
19. Are they hospice and palliative care board certified?
20. If palliative treatments such as radiation, chemotherapy, or blood transfusions are needed for symptom control, does your hospice provide this therapy?
21. What anticipatory grief services are available for families and children?
22. What support does your hospice provide families after a death?
23. Why should I choose one hospice over another?